

3 April, 2006

Mr Tony D'Arcy
Managing Director
PEPworldwide
Level 10, 56 Berry Street
NORTH SYDNEY NSW 2060

Dear Tony

I wanted to give you some feedback on the Personal Efficiency Program which my team and I recently completed.

In my first meeting with your consultant Jessica Howe I was really taken by the fact that no one ever truly teaches people how to work, how to organise themselves and how to manage paper, e-mails and workload. PEP has answered the call to those people who want to know these pertinent aspects of their working lives.

My goal when starting the program was to free myself up so I could spend more time out in the field. PEP has helped me achieve this, and I am now pleased to say I am getting out in the field at least three times a week.

I gained benefits from the program almost instantly. It improved my use of the tools at my disposal and within the week I was using my Lotus Notes better and really planning for those 'Big Rocks' in my business. PEP is much more practical than traditional training programs since it gets down and dirty with the true aspects of our working lives. The one-on-one coaching at our desks was particularly valuable as it holds you accountable to implementing what you have learnt in the training room.

Having the team undergo the program certainly got us better organised and helped the way we all communicate with each other. PEP is a great team builder as it allows free thinking and team interaction that you would not get with any other training program.

Not only did PEP help me to focus on the really important things in our business, it is also helping us achieve our corporate strategy which is to 'help customers fulfill their aspirations'. It has gone a long way to improving the efficiency and productivity in our business, giving us more time to spend with our customers so that we can indeed help them fulfil their aspirations.

I've never seen such a program before and would very much encourage anyone to do PEP.

Yours sincerely



Anthony Simpson
State Manager